



CUSTOMER SATISFACTION QUESTIONNAIRE

AIS-CSQA

Version: 5

Eff. date: 28FEB25

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Customer Satisfaction Questionnaire

Dear Colleagues,

We would like to ask you to complete this Customer Satisfaction Questionnaire in order to help us to establish the level of your satisfaction with the services provided by AIS of Georgia.

Organization	
Contact information	
Date of filling	

1. How do you rate timeliness of the aeronautical information products receipt?

- poor good excellent
 I do not use this service

Your comments:

2. How do you rate Georgia AIP AMDT/AIP SUP/AIC?

- poor good excellent
 I do not use this service

Your comments:

3. How do you rate the aeronautical charts?

- poor good excellent
 I do not use this service

Your comments:



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4. How do you rate the instrument flight procedures' graphical depiction?

- poor good excellent
 I do not use this service

Your comments:

5. How do you rate clarity of the instrument flight procedures' instructions?

- poor good excellent
 I do not use this service

Your comments:

6. How do you rate ais.airnav.ge website?

- poor good excellent
 I do not use this service

Your comments:

Thank you!